

**Your Voice – Consultation on Housing Revenue Account - Income Recovery Policy 2017**

We are making some changes to our Income Recovery Policy which details how we collect rent and arrears and would like to hear your views.

The survey has three questions and by completing it you will be entered into a prize draw to win shopping vouchers.

**Q1.** To help prevent tenants getting into rent arrears and to comply with our tenancy agreement, new tenants will have to pay their rent in advance before they start their tenancy.

Do you agree or disagree with this?

Agree

Disagree

Any comments \_\_\_\_\_

\_\_\_\_\_

**Q2.** Rent payments are currently charged over 48 weeks per year. We would like to be able to review this on an annual basis to check this is meeting the business needs.

Do you agree or disagree that we should review this?

Agree

Disagree

Any comments \_\_\_\_\_

\_\_\_\_\_

**Q3.** If a tenant is being taken to court over rent arrears, we would like to be able to refuse planned investment and improvements to their homes?

Do you agree or disagree with this?

Agree

Disagree

Any comments \_\_\_\_\_

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Do you have any comments about the overall arrangements for income recovery?

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